



FRIENDLY FUEL, INC  
73B Croton Ave  
Ossining, NY 10562

### HEATING SERVICE AGREEMENT

\$295.00 Plus Tax – Annual Service Contract

#### BASIC OIL BURNER SERVICE PLAN

Annual inspection of burner, no labor charge for all calls required to repair, adjust, or replace the following parts due to failure under normal operating conditions. All parts listed below to be charged at current list pricing when a replacement is necessary.

Oil Burner Motor	Pressuretrol	Cad Cell Assembly
Oil Burner Pump	Misc Sml Burner Parts	Oil Burner Fan
Oil Burner Coupling	Ignition Porcelains	Aquastats
Ignition Transformer	Ignition Wires	Cadmium Cell
Combustion Relay	Nozzle	Thermostat: Limited to One
Limit Control	Nozzle Adaptor	Only, Non-clock Type – T87F
Burner Air Cone	Nozzle Tube	(Main Zone)
Oil Filter Cartridge	Cad Cell Relay	

**Note:** Service to any part not specifically listed in the plan, is NOT covered by this service plan. Labor will be charged at the prevailing rate. If the part is replaced it will be billed at the current list price. One-hour minimum charge at prevailing rate.

#### VACUUM CLEANING

Includes furnace, boiler, smoke pipe, and cleaning of the chimney base where accessible.

#### TERMS AND CONDITIONS

1. FRIENDLY FUEL MUST SUPPLY ALL OIL AND BE PAID ON TIME

All fuel oil must be supplied by Friendly Fuel on the automatic delivery plan and bills must be paid when due or the agreement will end without a refund. Minimum purchase of 600 gallons required.

2. INSPECTION AND APPROVAL

The agreement is subject to inspection and approval by Friendly Fuel. At Friendly Fuel's option, the inspection may be waived. Any repairs to initially place equipment in properly will be charged separately.

3. RENEWAL

The agreement will automatically renew at 12-month intervals at prevailing rates.

4. DAMAGE AND REPAIRS THAT ARE NOT INCLUDED

The agreement does not include damage or repairs caused by rain, tidal or flood water, fire, freezing, storms, power outages, strikes, embargos, insufficient fuel, and other causes beyond the control of Friendly Fuel. Concealed or buried pipes or wiring must be made accessible.

5. CUSTOMER DUTIES

The following are considered homeowner maintenance items and are not covered by the agreement:

- Oiling motors and circulator bearing assemblies
- Changing dust filters in a warm air furnace
- Draining expansion tank
- Venting or purging air from heating pipes
- Adding water to steam boiler
- Replacing a fuse
- Resetting a circuit breaker
- Turning on the emergency switch
- Setting a thermostat
- Replacing batteries in a clock thermostat

6. SERVICE PLAN HOURS

Winter Schedule: Oct 15<sup>th</sup> – Apr 15<sup>th</sup> 24hrs/7days

Summer Schedule: Apr 16<sup>th</sup> – Oct 14<sup>th</sup> Mon-Fri: 8am-4:30pm

(After Hours, Weekends, and Holidays Excluded)

Note: In order to maintain a reasonable rate for service plans, it is necessary that charges for labor be made on a basis other than contract hours. 1.5 hour minimum charge at prevailing rate.

7. SCOPE OF AGREEMENT

There are no promises, terms, conditions, or obligations not herein written that are a part of this agreement. Unused portion of service plan costs are not refundable.

For service, call 914-941-5010 today!