FRIENDLY FUEL, INC

73B CROTON AVE OSSINING, NY 10562 (914) 941-5010

HEATING SERVICE AGREEMENT

\$225 Service Contract Annually

BASIC OIL BURNER SERVICE PLAN

Annual inspection of burner . . . No labor charge for all calls required to repair, adjust or replace the following parts because of failure under normal operating conditions. All parts listed below to be charged at current list price when replacement is necessary.

Oll Burner Motor
Oil Burner Pump
Oil Burner Coupling
Ignition Transformer
Combustion Relay
Limit Control
Burner Air Cone
Oil Filter Cartridge

Pressuretrol
Misc. Small Burner Parts
Ignition Porcelains
Ignition Wires
Nozzle
Nozzle Adaptor
Nozzle Tube

Cad Cell Relay
Cad Cell Assembly
Oil Burner Fan
Aquastats
Cadmium Cell
Thermostat: one only
Non-clock type - T87F
(Main Zone)

Note: Service to any part not specifically listed in the plan is not covered by this plan. Labor will be charged at the prevailing rate. If the part is replaced it will be billed at the current list price. One hour minimum charge at prevailing rate.

VACUUM CLEANING

Furnace, boiler, smoke pipe and cleaning of chimney base where accessible.

TERMS AND CONDITIONS

1. FRIENDLY FUEL MUST SUPPLY ALL OIL AND BE PAID ON TIME.

All fuel oil must be supplied by Friendly Fuel on the automatic delivery plan and bills must be paid when due or the agreement will end without refund. Minimum purchase of 600 gallons required.

2. INSPECTION AND APPROVAL.

The agreement is subject to inspection and approval by Friendly Fuel. At Friendly Fuel's option, the inspection may be waived. Any repairs to initially put equipment in acceptable condition will be charged separately.

<u>3. RENEWAL.</u>

The agreement will automatically renew at 12 month intervals at prevailing rates.

4. DAMAGE AND REPAIRS THAT ARE NOT INCLUDED.

The agreement does not include damage or repairs due to rain, tidal or flood water, fire, freezing, storms, power outages, strikes, embargos, insufficient fuel and other causes beyond Friendly Fuel's control. Concealed or buried parts, pipes or wiring must be made accessible.

CUSTOMER DUTIES.

The following are considered homeowner maintenance items and are not covered by the agreement: Oiling motors and circulator bearing assemblies – Changing dust filters in a warm air furnace – draining expansion tank – venting or purging air from heating pipes – adding water to steam boiler – replacing a fuse – resetting a circuit breaker – turning on the emergency switch – setting a thermostat – replacing batteries in a clock thermostat.

6. SERVICE PLAN HOURS

Winter Schedule — October 15th to April 15th 24hr / 7 days

Summer Schedule — April 16th to October 14th 8 am to 6:30 pm, 5 days Mon- Fri (Holidays excluded)

Note: In order to maintain a reasonable cost for service plans, it is necessary that a charge for labor be made on other than contract hours. One hour minimum charge at prevailing rate.

7. SCOPE OF AGREEMENT.

There are no promises, terms, conditions or obligations not herein written that are a part of this agreement. Unused portion of service plan not refundable.

For service call (914) 941-5010